

DATA PROTECTION INFORMATION

RESPONSIBLE FOR THE GUIDELINES ACCORDING TO iSd Art 4 Z 7 GDPR

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Should you have any questions concerning data protection, data safety or you want to assert your legal rights and claims in correlation with the data protection, you are welcome to contact us.

GENERAL INFORMATION

We take the protection of your personal information very seriously and hold ourselves strictly to the rules of data protection laws and the **European Commission Privacy Statement**.

THE PROTECTION OF PERSONAL DATA

The correct gathering, saving and use of personal data relating to third parties and to family members of **Eurotransline GmbH** employees is part of the company's essential principals.

Legal requirements

The company **Eurotransline GmbH** meets the legal requirements for the protection of personal data and obligates itself to respect the valid **General Data Protection Regulation**. **Eurotransline GmbH** regularly reviews the practices of data collection, data usage and data disclosure of personal information in order to ensure that laws and provisions are being observed on a permanent basis.

Data collection

The company **Eurotransline GmbH** informs the users in case personal data is collected for the first time or when it is necessary to share the collected personal data with a third party. Personal data is never used for direct marketing purposes without the consent of the customer.

The processing and usage of personal data

The company **Eurotransline GmbH** collects and uses personal data only with the consent of the customer. For the statistics as well as the economic analysis or scientific research only anonymized data is used.



Data safety

The company **Eurotransline GmbH** maintains the safety and the security of the personal data and protects its integrity, as far as this is economically possible.

Data access

The company **Eurotransline GmbH** presents its customers with the laws and the procedures in order to gain the insight to their personal data and give them the opportunity to correct or fulfill their personal data or to change or to cancel the given consent anytime.

Data processing and disclosure to a third party

The processing of personal data is necessary for the performance of a contract to which the data subject is party or in order to take steps at the request of the data subject prior to entering into a contract as in case of: contact inquiries, transport inquiries, orders or registrations on different platforms as for instance on the application portal.

Our contract partners, service providers as well as their employees that are receiving personal data (Name, Address, Tel.No., E-mail-Address or any other data made available by the customer) for offer preparation, order placement, credit assessment or the commissioning of sub-contractors from **Eurotransline GmbH** are obliged to adopt and apply the principles and goals of the **General Data Protection Regulation**. Legal basis for the personal data processing concerning the contracts with natural persons is the **Art. 6, Para. 1 lit. b (contract/order)**. The legal basis for the personal data processing concerning legal entities is the **Art. 6, Para. 1 lit. b (contract/order)**, as well as the **Art. 6, Para. 1 lit. c (statutory obligations)**. The legal basis for the personal data processing concerning the verification, enforcement or rejection of legal is the **Art. 6, Para. 1 lit. f (legitimate interest)**.

All the data received can be sent to other service providers, business partners, lawyers, debt collection services, insurance companies, tax consultants as well as offices and authorities in case this is necessary for the appropriate execution of the contract. (If legally required with corresponding agreements according to the **Art. 28, Para. 3 GDPR**) Our business partners and service providers to whom the data has to be sent under certain circumstances are also obliged to work according to the **Art. 28, Para. 1 GDPR**.

The company **Eurotransline GmbH** will disclose personal data only under certain circumstances as for instance in case of a judicial or court order without a prior notice or consent of the customer.

Data processing of applicants

With the transfer of job applications the applicants agree that **Eurotransline GmbH** can process their received personal data (name, title, address, tel.no., birth date, education, professional experience, salary expectations, credentials as well as all the data and pictures sent to us) can be used by **Eurotransline GmbH** for the purpose of the following proceedings: evaluation of the personal data for the vacant position, data assessment or even data verification as well as the data comparison. In case of follow-up questions the received applications will be saved in our database for the period of **12 months**, if not agreed otherwise, and will be deleted afterward.

The legal bases for the personal data processing are the **Art. 6, Para. 1 lit. b GDPR** and **Art. 6, Para. 1 lit. f (legitimate interest)**.

Our rights

The company **Eurotransline GmbH** reserves the right to change or update its policies, rules, procedures and regulations according to the law. The company **Eurotransline GmbH** will only retroactively apply amended guidelines to data it has collected in the past, if this is legally admissible.



HOMEPAGE DATA PRIVACY

Informational use of the homepage

If you use our homepage for gathering information only, we register only data that is automatically delivered to us by your web browser (so-called „Server-Logfiles“). The content of this data is dependable on your personal preferences and settings in your web browser. You can modify and adjust this data in your web browser as soon as you need or choose to. Every time you visit our homepage, we collect only data that is technically necessary to collect in order to enable the user functionality of our homepage and to enable a comprehensive user experience. The data that we collect:

- Visited website
- Date and time of you access
- The amount of data being sent
- Source or external reference from which you came to our website
- Web browser
- Operating system
- IP-address (in an anonymous form)

Data processing takes place according to the **Art. 6, Para. 1 lit. f GDPR** on the basis of our legitimate interests of improving the stability and the functionality of our website. The collected data is not passed to third parties or used in any other way. However, we reserve the right to check and examine the information in server log files as transmitted by your web browser.

COOKIES

Unless you have adjusted your browser settings in order to refuse cookies, our system will issue cookies when you log on to our site. Please see your browser's instructions for additional cookie information.

Cookies are files created by sites you visit and our site is no exception. This small data files named „Cookies“ make your online experience easier by saving your browsing information with the help of unique identification codes. This codes enable us to provide you with a smooth and satisfying user experience, when browsing our website. Otherwise, we would have to retrieve your details again and again thus providing them automatically and enable you to save time and trouble.

Cookies can be saved and processed according to the **Art. 6, Para. 1 lit. f GDPR**.

METHOD OF CONTACT

On our website we offer you a contact form that you can use for electronically contacting us. As soon as case you decide to use the contact form, you give us also voluntarily your data to process. The data you send us can be: name, surname, e-mail address, telephone number, your message (everything you tell us or you want to ask). The legal basis for our personal data processing is the **Art. 6, Para. 1 lit. b GDPR**.

Data gathered from you joining our surveys, questionnaires or responding to inquiries, will be processed according to the **Art. 6, Para. 1 lit. a GDPR** (customer's consent through implied action).

If you send us an [e-mail](#) or phone us, we will use your given data in order to answer your e-mail or to respond to your inquiry.

The legal basis for our personal data processing is the **Art. 6, Para. 1 lit. b GDPR**.



GOOGLE ANALYTICS

Our website uses Google Analytics, a web-analysis software from Google Inc. („Google“). Google Analytics uses „Cookies“, text data that is saved on your computer in order to analyse the use of our website. The information Google gathers from these cookies (including your IP-address) is sent to Google in the USA to process the data. Google will use this information on behalf of the operator of this website to evaluate your use of the website, to compile reports of the activity on the website, and to provide other services regarding website activity and Internet usage for the website operator. The IP address transmitted by your browser, as part of Google Analytics, will not be merged with any other personal data held by Google. Google will transfer this data to third parties if necessary, provided that this is legally mandated or insofar as third parties have been commissioned by Google to process this data.

You can anytime configure your browser to inform you about the use of cookies, so that you can decide on a case-by-case basis whether to accept or reject a cookie. Alternatively, your browser can be configured to automatically accept cookies under certain conditions or to always reject them, or to automatically delete cookies when closing your browser. Disabling cookies may limit the functionality of our website or any website.

For more information about how Google Analytics handles user data, see Google's privacy policy: <https://policies.google.com/privacy>

GOOGLE ADWORDS

This website uses “Google AdWords”. AdWords is an online advertising program from Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, United States (“Google”).

As part of Google AdWords, we use so-called “Conversion Tracking”. When you click on an ad served by Google, a conversion-tracking cookie is set. Cookies are small text files that your web browser stores on your computer. These cookies expire after 30 days and are not used for personal identification of the user. Should the user visit certain pages of the website and the cookie has not yet expired, Google and the website can tell that the user clicked on the ad and proceeded to that page.

Each Google AdWords advertiser has a different cookie. Thus, cookies cannot be tracked using the website of an AdWords advertiser. The information obtained using the conversion cookie is used to create conversion statistics for the AdWords advertisers, who have opted for conversion tracking. Customers are told the total number of users who clicked on their ad and were redirected to a conversion tracking tag page. However, advertisers do not obtain any information that can be used to personally identify users. If you do not want to participate in tracking, you can opt-out of this by easily disabling the Google Conversion Tracking cookie by changing your browser settings. In doing so, you will not be included in the conversion tracking statistics.

You can configure your browser to inform you about the use of cookies so that you can decide on a case-by-case basis whether to accept or reject a cookie. Alternatively, your browser can be configured to automatically accept cookies under certain conditions or to always reject them, or to automatically delete cookies when closing your browser. Disabling cookies may limit the functionality of this website. For more information about Google AdWords and Google Conversion Tracking, see the Google Privacy Policy:

<http://www.google.com/policies/technologies/ads/>,
<http://www.google.de/policies/privacy/>

NEWSLETTER

With **Eurotransline GmbH** newsletter you have the opportunity to regularly receive the offers as well as the new information about our company.



To ensure that no mistake is made while subscribing to our newsletter, we use a so-called Double-Opt-In procedure: as soon you give us your e-mail address, we send you a confirmation link. Only after you click on this confirmation link, your address will be added to our mailing list. We will, therefore, process any data you enter onto the contact form only with your consent per **Art. 6, Para. 1. lit. a GDPR**. You can revoke the consent for personal data usage as well as the newsletter anytime through the "unsubscribe" link in the newsletter. The data processed before we receive your request may still be legally processed.

With the help of other functionalities of our newsletter, we can evaluate, what content is of your interest and accordingly to that, we can supply our customers with better and more useful information. These results are used for the improvement as well as a more need-based creation of our offers and other content. The evaluation of the content is never linked to a person and is always performed on a general basis.

Your e-mail address will be processed as long you are subscribed to our newsletter.

NEWSLETTER SOFTWARE „RAPIDMAIL“

We create and send our newsletters with the help of the newsletter software "Rapidmail". Rapidmail is an online newsletter platform from Germany:

Rapidmail GmbH
Augustinerplatz 2
79098 Freiburg
Deutschland

The e-mail addresses of our customers as well as other personal data (name, surname, gender...) are sent to the servers of Rapidmail in Germany and are also saved there. Rapidmail uses this data in order to be able to send the e-mails to the customers as well as to evaluate the newsletter for us. Rapidmail can furthermore use the data in order to optimise and enhance their services as for instance technical optimisation of the distribution of the newsletter, the design, for economic purposes as well as for the market awareness. Rapidmail never uses personal data of our customers in order to send them their newsletter and does not send data to third parties.

For more information on General Data Protection Regulation please see the Rapidmail Privacy Policy:
<https://www.rapidmail.at/datensicherheit>

YOUTUBE – VIDEOS

On our website may be occasionally YouTube videos. The operator of these Plugins is YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA. If you visit a site with a YouTube plugin, you automatically connect to the server of YouTube. As soon as you connect, YouTube knows which site you are visiting. If you are logged into the YouTube server account, YouTube gets to know your personal surfing habits. You can prevent this, when you log out from your YouTube account.

As soon as you start a YouTube video on our website and you accept the cookies, these get installed to your computer in order to analyse the usage pattern. You can anytime deactivate the cookies.

For more information on General Data Protection Regulation please see the YouTube Privacy Policy:
<https://www.google.de/intl/de/policies/privacy/>



HERE WeGo APP

For our location information we use the services of HERE WeGo APP. Your location and the location information of the company from Netherland HERE B.V. are not connected to any personal information.

The App uses the information of your actual location and the location you are searching for. The location data shows you, where you are at a certain moment. Those data is based on methods for positioning like for instance A-GPS. On many user interfaces the majority of mobile devices has a sign for location positioning.

The information we gather is never connected to your personal information.

For more information on General Data Protection Regulation please see the „Here WeGo“ Privacy Policy: <https://legal.here.com/de-de/privacy/policy>

DATA PROCESSING: TRANSPORT INQUIRY VIA E-MAIL

For a relevant transport inquiry, we need the following personal data:

- Address data (sender and receiver)
- Contact person
- Company
- Post code
- Place
- Country
- Telephone number
- E-mail-address

We need these personal data in order to process the received inquiry and to contact you.

The legal basis for the personal data processing is the **Art. 6, Para. 1 lit. b.**

GENERAL STORAGE PERIOD

On the basis of the on-going business relationship all the personal data of our customers, partners and service providers will be saved according to our technical and organisational safety measures.

In case that the contract between **Eurotransline GmbH** and our customers, partners and service providers is dissolved, we commit ourselves to the principle of data minimisation. The storage duration of the personal data after the contract is dissolved depends on statutory obligations, safekeeping and documentation obligations as well as the statutory period of limitations as for instance: according to the **Austrian General Civil Code** some data has to be saved for up to 30 years.

The legal bases for the personal data processing and the duration of the retention of individual data are the **Art. 6, Para. 1 lit. b, c, f GDPR** or in case of the consent **Art. 6, Para. 1 lit. a GDPR**.



YOUR RIGHTS

You are, as the person concerned, entitled any moment to enforce the rights as provided by the **General Data Protection Regulation**. By presentation of the respective legal conditions these laws may apply:

- The right of **information** according to the **Art. 15 GDPR**
- The right of **access, correction** of inaccurate data according to the **Art. 16 GDPR**
- The right to **erase** according to the **Art. 17 GDPR**
- The right of **restriction** according to the **Art. 18 GDPR**
- The right to **data portability** according to the **Art. 20 GDPR**
- The right to **objection** or **cancellation** according to the **Art. 21 GDPR**
- The right to **cancellation of consents** according to the **Art. 7 GDPR**
- The right to **complain** by the supervisory authority according to the **Art. 77 GDPR**

